



Professional Development

Courses and workshops recent and planned

Analytical skills and approaches



Decision making for leaders and managers
Analytical and critically reflective approaches
Using strategic thinking for strategic and
operational development

Problem solving techniques for managers Understanding social impact and social return on investment

Financial control and management of projects Levels and uses of critically reflective practice

Coaching, mentoring, learning and development



Coaching skills for managers and team leaders
Advanced coaching and mentoring
Using coaching approaches in leadership
Introducing and integrating coaching
approaches in the organisation
Facilitating learning and development
Developing as a learning organisation
Assessment, evaluation, moderation and quality
assurance of learning and development

Communication, personal and interpersonal skills

Developing and using empathy
Assertiveness skills and behaviours
Time management; goals, priorities, scheduling, review



Social, interpersonal and communication skill development

Business and report writing

Presentation skills and public speaking

Learning skills

Career development and direction

Leadership



Distributed and shared leadership

Strategic thinking and strategic decision making

Understanding the future and the importance of mega trends

Developing and using emotional intelligence for leaders

Emergent leadership through interaction, identity forming and developing meaning

Strategic and integrated human resources

Development and measurement of the Board

Management and team leadership



Strategic and integrated performance management

Self-managed teams

Managing high performance individuals and teams

Project management for everyone

360 feedback and development for managers and team leaders

Giving, encouraging and receiving feedback

Conflict management and resolution

Managing difficult conversations

Transition to management

Organisational development

Collaborative and joined up working

Developing a learning organisation



Enabling empowered leadership across the organisation

Creating the environment and architecture Creating motivational workplaces

Encouraging innovation and creativity

Tools and techniques for innovation and creativity

Workforce engagement, communication and motivation for leaders and managers

Models, theories and practice of organisational development

Strategic and operational development for SMFs

Scanning the environment and strategic positioning

What are your professional development needs?



Always tailored to meet your specific requirements

Analytical skills and approaches	
Coaching, mentoring, learning and development	
Communication, personal and interpersonal skills	

BCA LEADERSHIP PROFESSIONAL DEVELOPMENT 2016 - 2018

Leadership	
Management and team leadership	
Organisational development	

